



STORE POLICIES

- Any merchandise to be returned must be authorized by store manager.
- Merchandise must be returned within **30 days** of purchase, with a valid reason.
- Customer must not return more than 10% of the last invoice
- Any returns that were purchased with a Credit Card will be charged an additional 3% to offset credit card fees.
- Merchandise must be in resalable condition; damaged or open boxes will not be accepted.
- We give only store credit for all returns (no cash back on returns)
- Credit on returns will be applied with current or purchased price whichever is lower.
- All sales are final on products which may be marked with special prices having close expiration dates, please check expiration dates on these products before purchasing.
- All shortages must be notified within **24 hours** from the date of sale.
- Seasonal items cannot be returned and cannot be exchanged (Final Sale).
- We reserve the right to limit quantity and price at any time.
- Check and count all your cases before you leave the store, we will not be responsible for any shortages.

TOBACCO & CIGARETTES

- You must have a valid tobacco permit copy.
- Expired tobacco products must be approved by manufacturer (certain items and policies may apply)
- Please check your merchandise before you leave as we will not be responsible for any shortages.

DELIVERIES

- Our minimum order requirement for delivery is \$750.00 including tobacco products.
- Please count the number of boxes (master cases) at the time of delivery before signing the delivery page.
- All mix merchandise shortages (excluding cases) and damages must be notified within 24hours of delivery.